

zensai

Product Pulse

April through June 2026

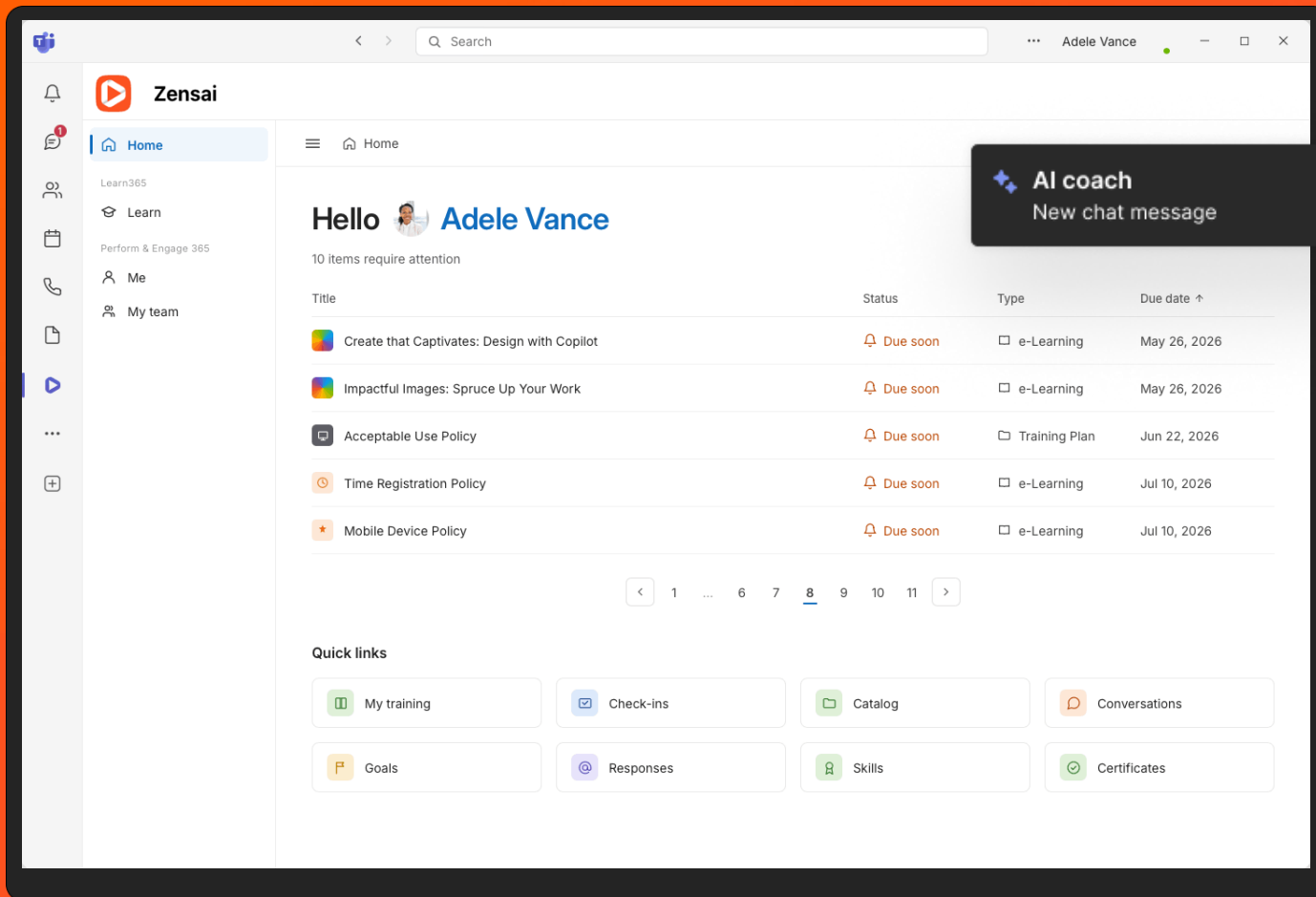


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One app

one experience



One app, all Zensai products

Learning, engagement, and performance from a single Microsoft Teams app



Meet the new Zensai

A modern, unified interface across the platform

One app, one experience

One app, all Zensai products

The unified Zensai experience is now live in the Microsoft Marketplace.

A single Teams app that brings the Zensai products together with a global dashboard and quick navigation across the platform. It's the first step toward a fully unified experience, built around what employees and managers need day to day.



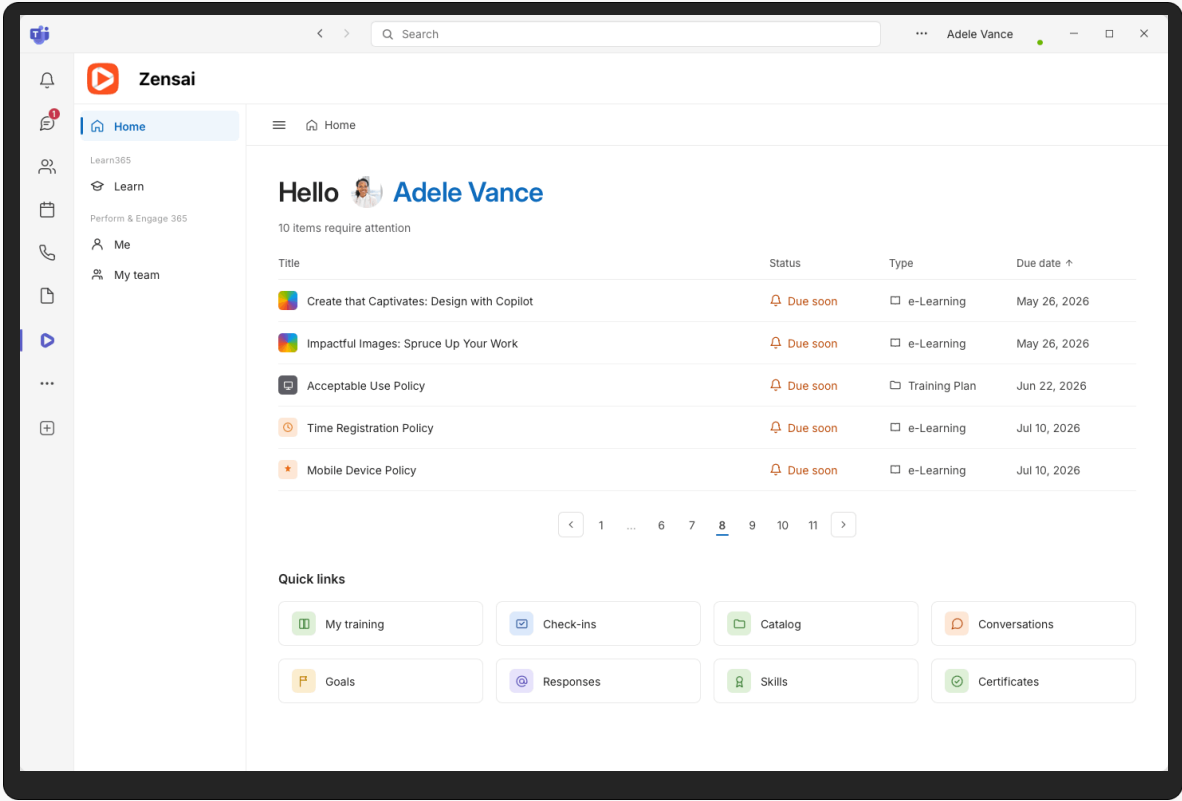
Key benefits

- Employees and managers see everything in one place, no app switching
- Navigate learning, performance, and engagement in a single dashboard
- Reduce friction for employees and managers in their daily Microsoft Teams workflows
- Designed to grow. More unification work is already underway



Key use cases

- Employee daily experience in Microsoft Teams
- Manager workflows across learning, performance, and engagement



The Zensai app for employees and managers is available now in the Microsoft Marketplace. The admin experience will be included in future releases of the Zensai app.

One app, one experience

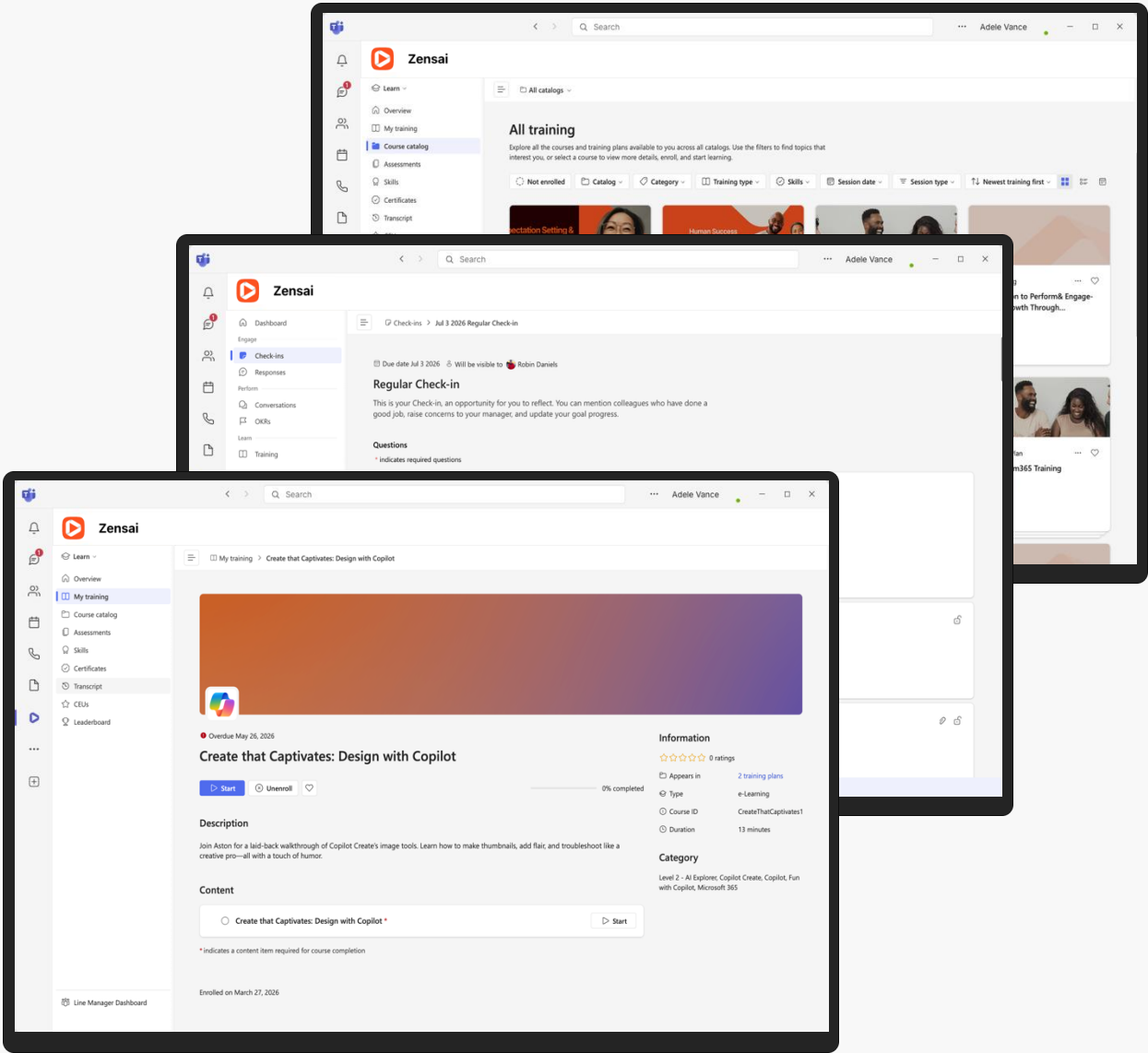
Meet the new Zensai

The new interface is now feature-complete across our products: a consistent, modern design across the end user interface. For the first time, end users across the Zensai platform shares the same cohesive experience, with no need to switch back to the legacy UI.



Key benefits

- Clean layouts and structured homepages make training easier to find, follow, and complete
- All catalog filters and course management capabilities are now available in the new UI
- A consistent, modern interface across Learn365, Perform & Engage365



The new UI now covers all Zensai products and includes every session-based catalog filter: type, location, instructor, and instructor, and date range. Course homepages have refined layouts and clearer hierarchy, and ILT courses without extra content hide empty sections automatically.

Zensai

AI



Meet the Zensai AI coach

In-course support, right when learners need it



An intelligent, context-aware Learn365 Agent

Personalized guidance from real activity



Microsoft Copilot training

From Copilot investment to Copilot confidence

Support in the moment with the Zensai AI coach

The Zensai AI coach offers in-context support when learners hit unclear learning deeper, or want to test their understanding as they go. It lives inside the course player and uses the course content as its knowledge base.



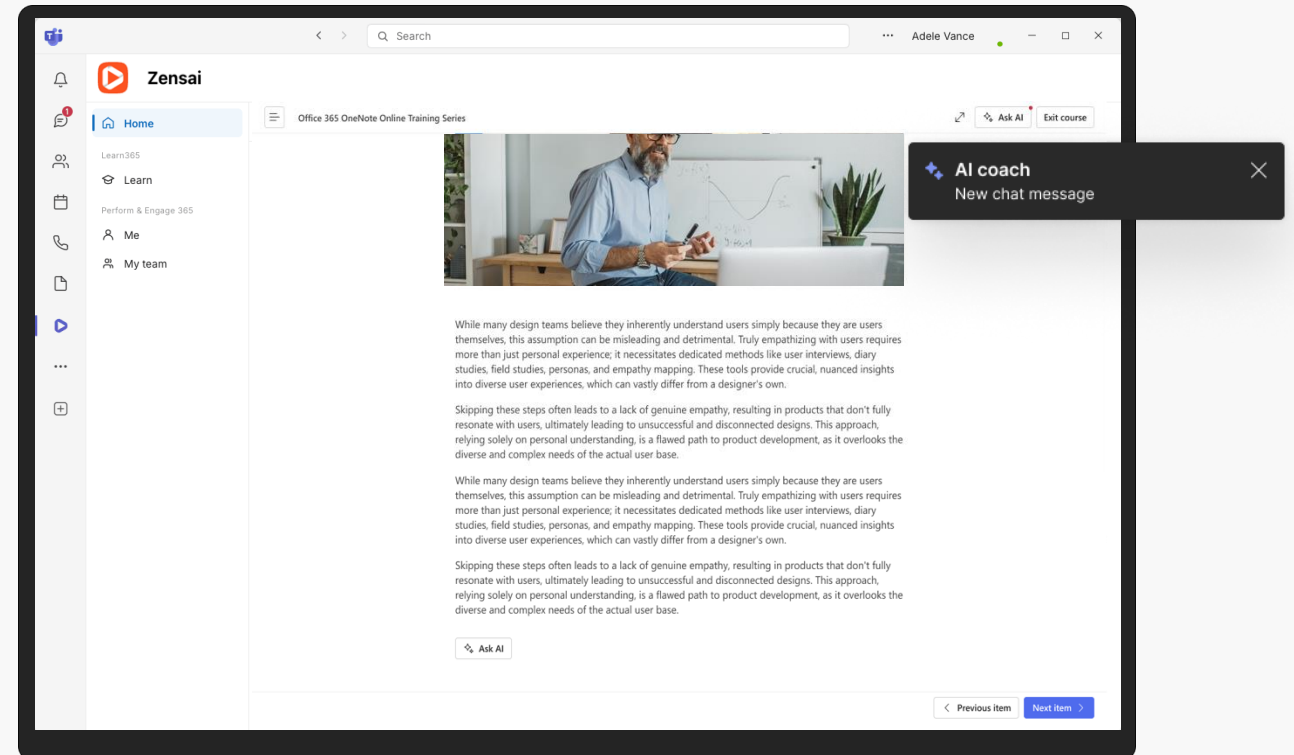
Key benefits

- Learners get support without leaving the course, no context switching
- Guided mode encourages active thinking on complex topics
- Video-based learning becomes interactive and conversational
- Signposting of general versus course-specific answers builds trust



Key use cases

- Complex or technical content where reflection aids understanding
- Video-based learning programs
- Self-directed learners who want to go beyond completion
- Knowledge checks and informal self-assessment



Available in the new UI course player. Admins enable it globally and switch it on per course. It works PowerPoint, PDF, course-editor content, and uploaded videos. Guided mode is learner-selected, it AI usage limits. A per-learner cap of 100 requests per course resets daily.

An intelligent, context-aware learning agent

The Zensai AI chat now understands who you are, your role as a learner or manager, your recent activity, and the context of the conversation, and uses all of it to deliver more relevant, timely guidance. Questions like "What should I learn next?" now return context-aware, personalized answers.



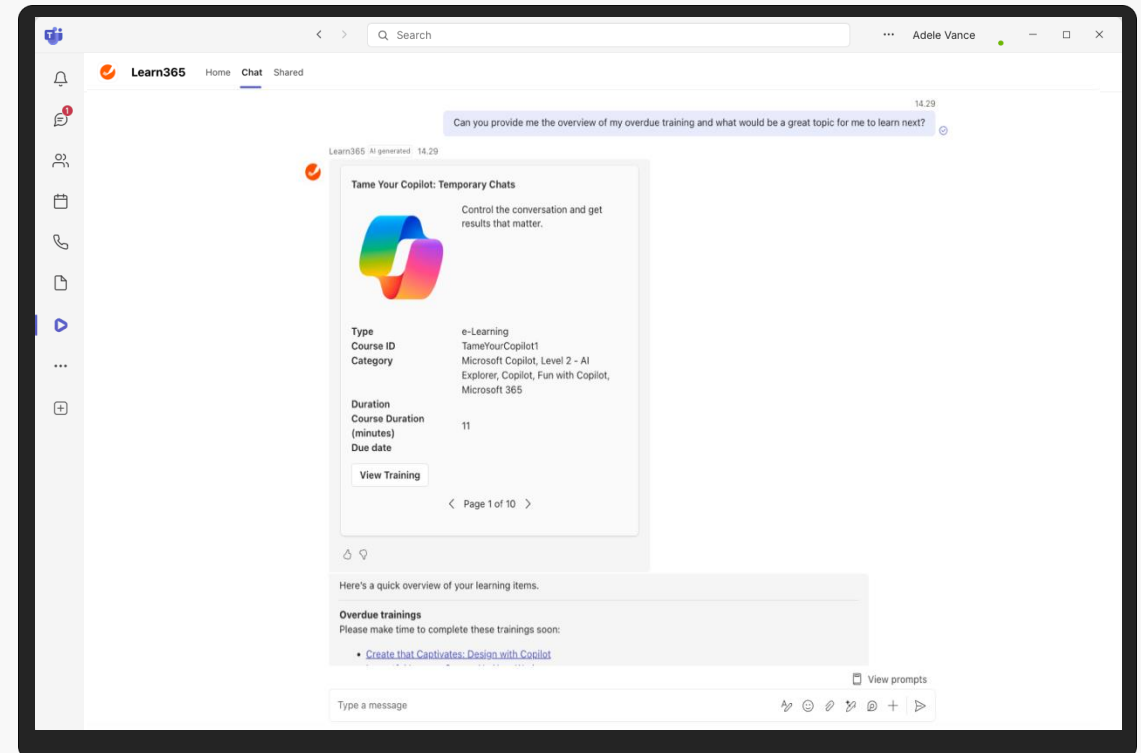
Key benefits

- Relevant guidance without needing to phrase questions perfectly
- Smart recommendations surface from progress data, not generic prompts
- A learning experience that feels connected and supportive day to day
- No setup required, this is a native enhancement



Key use cases

- Learner daily support and next-step guidance
- Manager visibility into team learning progress
- Onboarding and self-directed learning journeys



Context-aware capabilities are built natively into the Zensai AI coach in the Chat. It reads who you are, platform activity, and conversational context before responding. No admin actions required.

Copilot confidence with Microsoft Copilot training

Many organizations have invested in Microsoft Copilot, but without the right skills adoption stalls and value goes unrealized. Our Microsoft Copilot training package moves employees from awareness to confident daily use, with structured content that builds capability across Microsoft 365.



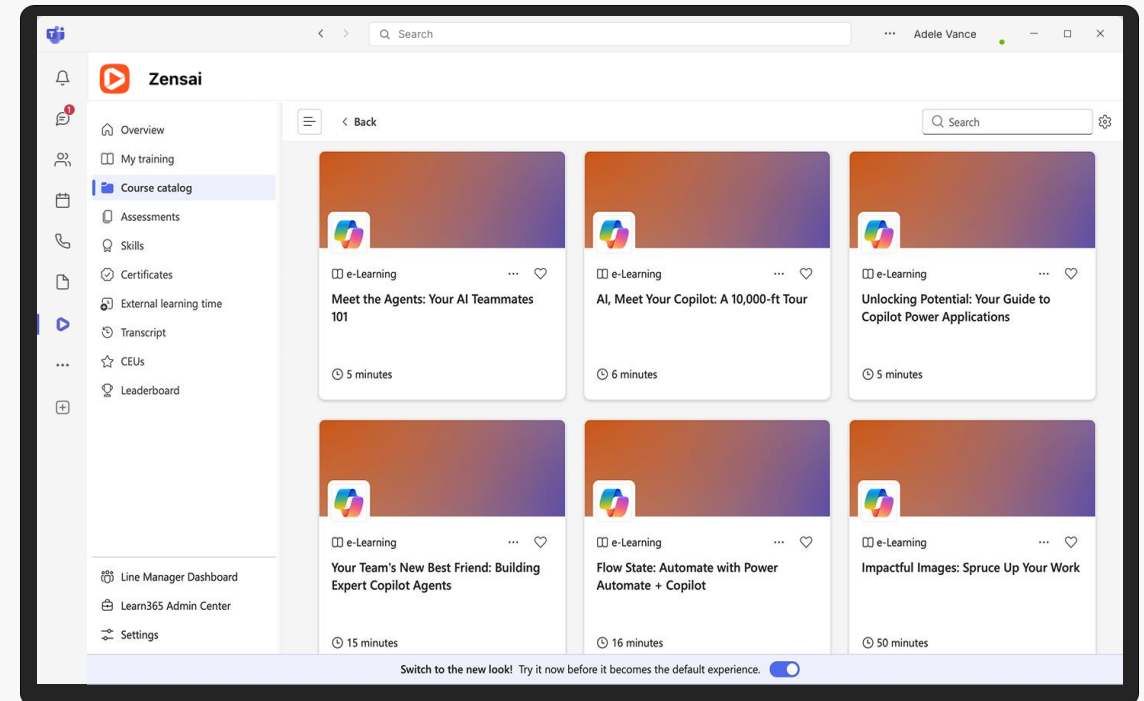
Key benefits

- Accelerate Copilot adoption with structured, role-relevant training
- Build AI skills that connect directly to day-to-day work
- Responsible AI guidance built into the content
- Available via AI-powered learning paths for self-directed learners



Key use cases

- Microsoft Copilot rollout and adoption programs
- AI skills development for the broader workforce
- Digital transformation and productivity initiatives



Content365 x Microsoft Copilot Training is available now as a paid add-on for all Zensai learning customers. Courses in the catalog run from beginner to advanced across multiple Microsoft 365 apps, and are available to self-directed learners via AI-powered learning paths.

Compliance & quality



Assessment grading

Recognize quality, not just completion



External learning time registration

Out-of-the-box configuration



Compliance reporting

A clearer picture of what was required and what went beyond it

Recognize quality with assessment grading

Learning success is about more than marking training as done. New assessment grading lets you add qualitative evaluation directly into the assessment workflow, so managers and supervisors can recognize the quality of a learner's work, not just whether they finished it.



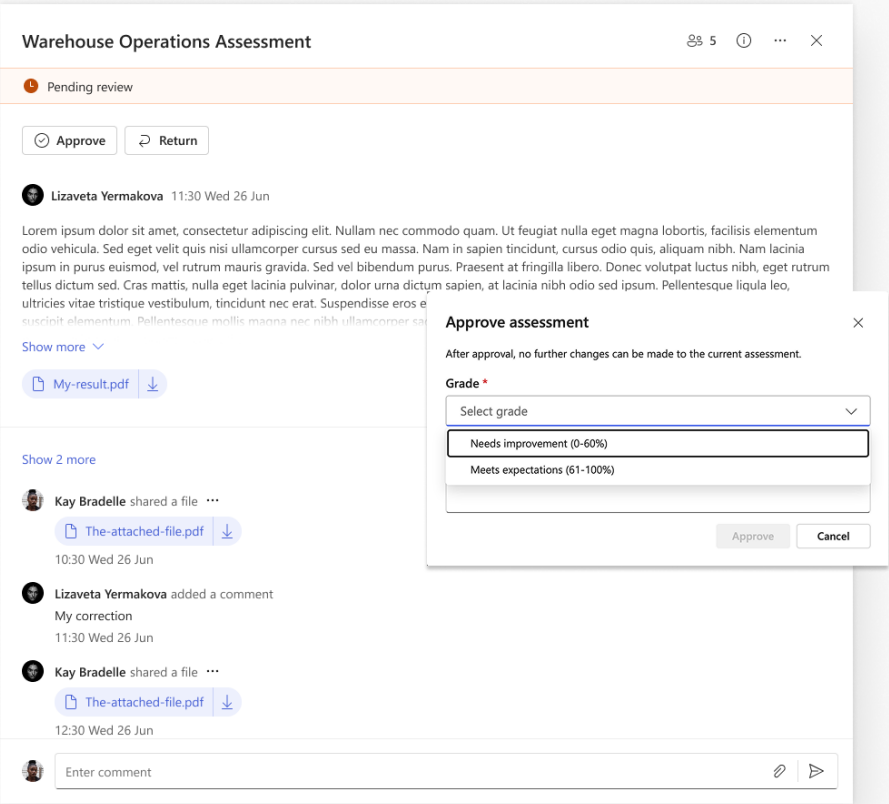
Key benefits

- Move beyond pass/fail with configurable grading scales
- Give managers a structured way to evaluate submissions during approval
- Connect assessment to development for more meaningful outcomes
- Supported across both classic and new UI experiences



Key use cases

- Professional skills development and certification programs
- Compliance training where quality of understanding matters
- Manager and supervisor evaluation workflows
- Structured onboarding and role-readiness assessments



Admins configure grading scales in the assessment settings. Supervisors and managers then evaluate learner submissions as part of the approval process.

Native compliance with external learning time registration

In many European countries, regulations require organizations, particularly in highly regulated industries like legal and accounting, to provide a minimum number of training hours per year, broken down by category. Meeting that in the Zensai learning platform used to need a custom, consultant-built setup. It's now native functionality.



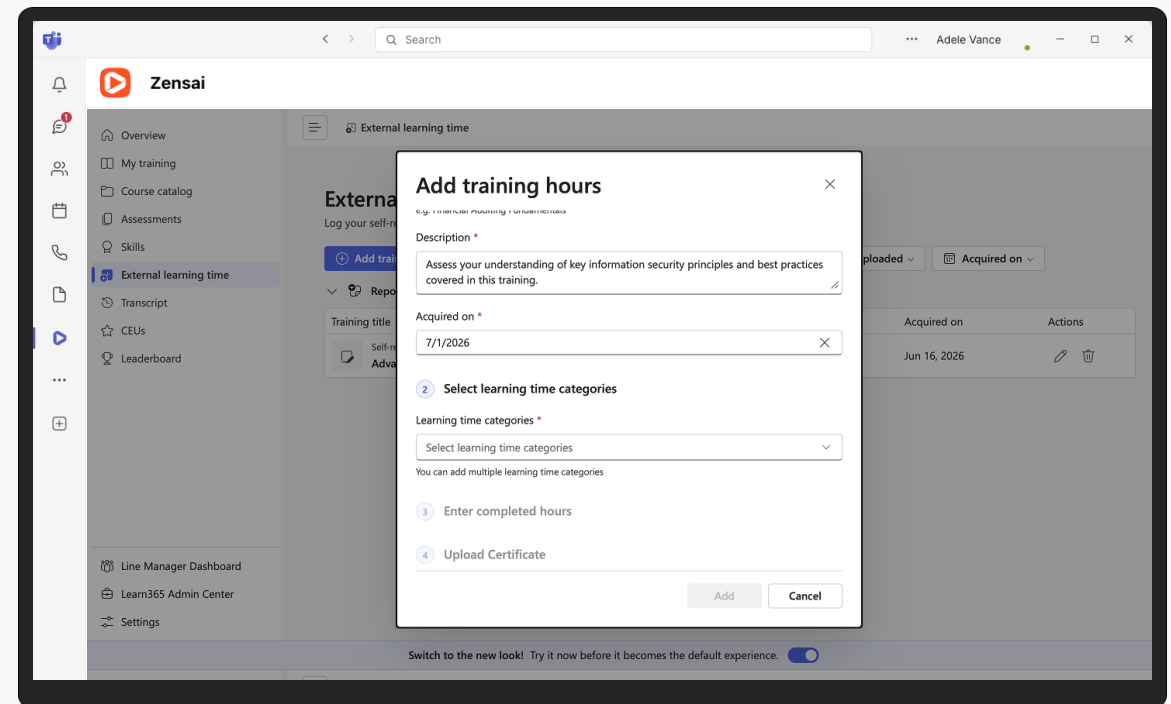
Key benefits

- Replace custom consultant-built solutions with out-of-the-box configuration
- Learners can self-report external training time by specified categories
- Track internal and external learning hours consistently in one place
- Produce audit-ready reports across approved, auto-approved, and pending records
- Flexible category configuration for different countries and industries



Key use cases

- Annual training-hour compliance reporting in regulated industries
- Legal and accounting firms with category-specific CPD requirements
- Organizations spanning multiple European jurisdictions
- HR and compliance teams needing auditable learning records



Admins define learning-time categories and approval workflows. Learners self-report external time against them, and internal courses can be linked to categories with set allocations that record automatically on completion. A new External Learning Time section appears in the transcript, showing only approved or auto-approved records, with an updated estimated-duration report.

A clearer audit trail with enhanced compliance reporting

Compliance reporting now includes an indicator showing whether training was mandatory or optional for each learner at the time of completion. That gives you stronger records for audits, while helping managers see where employees go beyond required training to keep developing.



How it works

A mandatory/optional indicator is added to the *Training Progress Report*, *Training Report*, and *Learner Report*, reflecting status at the point of completion, not the current status. A new API endpoint supports the updated reporting structure.



Key benefits

- Enhanced audit records reflecting the obligation at time of completion
- Distinguish required training from voluntary development
- A clearer picture of learning culture versus compliance
- Supported by a new API endpoint for custom reporting integrations



Key use cases

- Compliance audits and regulatory reporting
- Manager reporting on team development activity
- L&D analysis of voluntary versus mandatory engagement